SUN OUTDOOR GAS GRILL & COMPONENT WARRANTY

LIFETIME WARRANTY

SUN Stainless steel burner, and side burner Brass Burners, to be from defects in material and workmanship when subjected to normal domestic use and service for the lifetime of the original purchaser. This warranty does not include discoloration, surface corrosion, and scratches which may occur during regular use.

LIMITED LIFETIME WARRANTY

Sun Stainless Rod Cooking Grids and Stainless Steel Housings (including liners, frames, ovens and barbecue faces) are warranted for as long as you own you're Sun Barbecue Grill.

LIMITED THREE YEAR WARRANTY

Sun Side burners and all other Sunstone Barbecue components including doors, drawers, Cocktail Station, Ice Chest, are warranted to be free from defects in material and workmanship for a period of three years from the original date of purchase.

LIMITED ONE-YEAR WARRANTY

All other grill components including igniters, knobs, valves, tubing, rotisserie motor, light assembly, and covers are warranted to be free from defects in material and workmanship for a period of one year from the original date of purchase.

LIMITATIONS & EXCLUSIONS

1) *SUN warranty applies only to the original purchaser and may not be transferred.*
2) *SUN warranty is in lieu of all other warranties expressed or implied and all other obligations or liabilities related to the sale or use of its grill products.*
3) *SUN warranty shall not apply and SUN is not responsible for damage resulting from misuse, abuse, alteration of or tampering with the appliance, accident, hostile environment, flare-up fires, improper installation, or installation not in accordance with the instructions contained in the User Manual, or the local codes.*
4) *SUN shall not be liable for incidental, consequential, special or contingent damages resulting from its breach of this written warranty or any implied warranty.*
5) *Some states do not allow limitations on how long an implied warranty lasts, or the exclusions of or limitations on Consequential damages. This warranty gives you specific legal rights and you may have other rights, which vary from state to state.*
6) *No one has the authority to add to or vary SUN warranty, or to create for SUN any other obligation or liability in connection with the sale or use of its products.*

WHAT IS NOT COVERED. & INTERNET PURCHASE DISCLAIMER

1) SUN shall not be responsible for and shall not pay for the following Installation or start-up.
2) Service by an unauthorized service provider;
3) Damage or repair due to service by an unauthorized service provider or use of unauthorized parts.
4) Damage caused by accidents, abuse, alteration, misuse, installation that is not in accordance with the instructions contained in the User Manual, or local codes.
5) To correct normal adjustments or settings, due to improper installation, commissioning or local gas supply properties.
6) Shipping and handling costs, export duties, or installation cost.
7) The cost of service calls to diagnose trouble; or Removal or re-installation cost.

This warranty applies to the original purchaser with invoice or proof of purchase and covers Sun products intended for personal, family or household usage only. It does not apply to rust, corrosion, oxidation or discoloration, which may occur due to moisture or overheating, unless the affected component becomes inoperable. This warranty does not cover parts becoming defective by misuse, accidental damage, improper handling and/or installation. It does not cover labor or labor related charges. It specifically excludes liability for indirect, incidental or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specified legal rights and you may have other rights which may vary from state to state.

For additional information regarding this warranty, or information on how to place a warranty claim, contact your authorized Sun dealer or Texas BBQ Wholesalers.

Dear Customer,

We thank you for having purchased a SUN grill product and are confident that you will be very pleased with it. In the event your product requires service that you feel falls within our warranty as stated, please contact the dealer, or contractor from whom it was purchased from. However, in order to avoid any unnecessary inconvenience on your part, we strongly suggest reading the provided Care and User Manual prior to requesting warranty service. Be aware that if your dealer or contractor services your product and it is discovered that the product did not require service, a minimum hourly rate will be charged. Serial # and date of purchase required.

SERVICE & REPLACEMENT PARTS

Call (888) 934-9449 or email service@texasbbqwholesalers.com to report service problems or to obtain replacement components or parts for your SUN Grill. Replacement parts are shipped F.O.B. Austin, Texas 78728. Before calling for service, please make sure you have the following information:

1.Model number
2.Date of purchase
3.Proof of purchase
4.Serial number(ETL#)

Texas BBQ Wholesalers
13802 Dragline Dr.
Austin, TX. 78728
512-487-5116 Office
512-487-7016 Fax
888-934-9449 Toll-Free

www.texasbbqwholesalers.com
sales@texasbbqwholesalers.com